

Privacy Policy

As part of providing a psychological service to you, I (Robert Schweitzer, Registered Psychologist) need to collect and record personal information from you that is relevant to your situation, such as your name, contact information, medical and psychosocial history and other relevant information as part of providing psychological services to you. This collection of personal information will be a necessary part of the psychological assessment and treatment that is conducted.

Purpose of collecting and holding information

Your personal information is gathered as part of your assessment and treatment, is kept securely and, in the interests of your privacy, used only by me. Your personal information is retained to document what happens during sessions and enables me to provide a relevant and informed psychological service to you. Where you complete online data as part of my practice, information will be kept digitally.

Consequence of not providing personal information

If you do not wish for your personal information to be collected in a way anticipated by this document, I may not be able to provide the psychological service to you. In most cases, it will not be possible for you to be anonymous or to use a pseudonym.

Access to client information

At any stage, you are entitled to access your personal information kept on file, subject to exceptions in the relevant legislation. I may discuss with you different possible forms of access.

Disclosure of personal information

All personal information gathered by me during the provision of the psychological service will remain confidential except when:

1. it is subpoenaed by a court, or disclosure is otherwise required or authorised by law; or
2. failure to disclose the information would, in the reasonable belief of Robert Schweitzer (Registered Psychologist), place you or another person at serious risk to life, health or safety; or
3. your prior approval has been obtained to:
 - a) provide a written report to another professional or agency (e.g., a GP or a lawyer); or
 - b) discuss the material with another person (e.g., a parent, employer, health provider or third-party funder); or
 - c) disclose the information in another way; or
 - d) disclose to another professional or agency (e.g., your GP) and disclosure of your personal information to that third party is for a purpose which is directly related to the primary purpose for which your personal information was collected.

Your personal information is not disclosed to overseas recipients, unless you consent or such disclosure is otherwise required by law. Your personal information will not be used, sold, rented or disclosed for any other purpose.

If unauthorised access, disclosure or loss of a client's personal information occurs, I (Robert Schweitzer, Registered Psychologist) will use all reasonable endeavours to minimise any risk of consequential serious harm.